The Bugg House 429 6th Street Sunset Beach, NC 28468 (6th row / Canal A)

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Updated 05.2019



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We hope you are ready to enjoy a relaxing vacation at one of the most incredible beach communities in North Carolina. Our family has vacationed at Sunset Beach since 1994. In early 2004, we were fortunate enough to find our first house on the island – a major "fixer upper" located at 428 33rd Street.

In 2008, while out on a family bike ride, we happened upon this property. The house was in need of major TLC. Its original exterior color was the color of Peptol Bismal, and the interior was over-run with teal green – carpet, tile, wallpaper – it was all teal! The renovations took close to two months and there were lots of surprises along the way. Many windows were replaced, the fireplace rebuilt, popcorn ceilings removed, decorative moldings added, counter tops refinished, new appliances installed, new flooring and paint throughout, and termites scared away.

The renovations continue, but at a slower pace – most recently, we've extended the front deck and purchased a dozen sturdy Adirondack chairs for the various outdoor venues. The bathrooms all have updated lighting and the small master bath has had an entire facelift. The exterior was painted not long ago and we have freshened up the paint in various areas inside. And we have a new washer/dryer to battle all those sandy beach towels. There's always something to do!

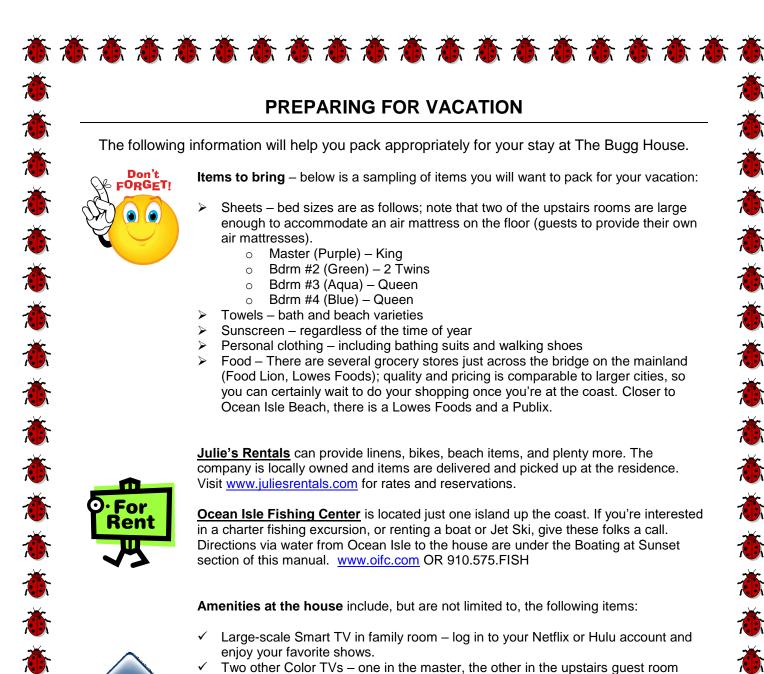
We've furnished and decorated the house with personal items for all to enjoy. Please consider this your home away from home at Sunset. A favorite pastime of many younger visitors is to count the "bugs" in and around the house. Our rental policy is simple – use what you want, replace what you use, clean up when you leave, and leave the home cleaner than you found it.

If you need anything during your vacation, please give us a call! We appreciate your rental and hope you have a wonderful time at Sunset Beach.

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Sincerely, Jeannette and Robert Bugg (R) 704-719-2100 (J) 704-719-2200

info@buggproperties.com www.thebugghouse.com 香港香港香港港港港





- Large-scale Smart TV in family room log in to your Netflix or Hulu account and
- WIFI and Expanded Cable are always on May-Sept; off season, please speak with us about arrangements
- DVD / VHS players in family room and guest room
- DVD library located in family room on the bookcase near the stairs
- Radio/CD player w/ iPod dock
- Blender, toaster, coffee pot, glassware, full kitchen implements
- High chair located in the upstairs guest closet (blue room)
- Puzzles, books, games (in the pie safe near the kitchen)

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- Beach chairs, beach toys in the guest closet under the house *We don't guarantee what is available for your stay
- Canoe and 2 single person Kayaks with life vests and paddles





Upon arrival, check to make sure that your home is in order and cleaned to your satisfaction. If not, please <u>call the owners directly within 24 hours</u> of the start of your vacation stay to report any issues you may find. We will make every effort to make your vacation as comfortable as possible. There are no refunds for cleaning services fees paid. See rental agreement for more detail.



House keys are located in the lockbox on the wall to the right of the downstairs guest closet. You will be issued a combination code with your check-in email instructions. Once you unlock the house, please return the key to the lockbox. There are additional house keys in the binder on the family room table for you to use during your stay.



Air Conditioning & Heating Units are typically designed with a 15° temperature differential. This means if it is 95° outside it will only cool down to 80° inside. Units should be adjusted 2-3 degrees at a time or the unit can "freeze" up, leading to more problems. Keep all windows and doors shut and blinds pulled during the hottest part of the day to maintain a comfortable setting. Use the ceiling fans to help cool the home. If the A/C units do not come on when prompted, check the fuse box (in the hallway towards the master bdrm) for a tripped breaker.



Refrigerators must have proper time to cool down after being cleaned on check-in day. Please keep refrigerator/freezer settings on medium and keep the door closed to allow this process to complete. Like A/C units these systems can "freeze" up and cause more problems.



Linens are <u>not provided in this rental home</u>. Guests should provide their own sheets and towels (bath and beach variety). Julie's Rentals will deliver and pick up at the house. They also have an assortment of beach and bike rentals as well. <u>www.juliesrentals.com</u>



Rental equipment such as beach umbrellas, bikes, jet skis, and even boats is easily obtained on the island or on nearby Ocean Isle Beach. Beach basics, including bikes, can be rented from Julie's rentals (contact info above). Water craft can be rented by the hour or day from the Ocean Isle Fishing Center. www.oifc.com OR 910.575.FISH



After-Hours Emergencies occasionally do happen. Please hold all minor maintenance issues until regular business hours. Contact the owners directly for help with these issues. After-hour emergencies include harm to life and property only. <u>Please call **911** to report any immediate fire or medical emergency</u>.

CHECK OUT INSTRUCTIONS

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Check out time is 10:30 AM



<u>Check-out time is 10:30 a.m.</u> Please be prompt with your departure as our cleaning service has a short window of time to prepare the house for the arrival of future guests. If an alternative check-out time is desired, arrangements must be agreed upon with the owners when your initial rental agreement is submitted. No exceptions are made during peak season.



Trash should be removed from the house and the main container delivered to the curb before your departure. Perishable food items should be removed from the refrigerator as well. See Vacation Home Rules section for more info on trash pick service.



Cleaning service will arrive following your departure. You should make every attempt to leave the house in a neat and orderly fashion. Please reference the check list on the following page for items guests are responsible for prior to departure. Thank you for keeping our home in good order for future guests.



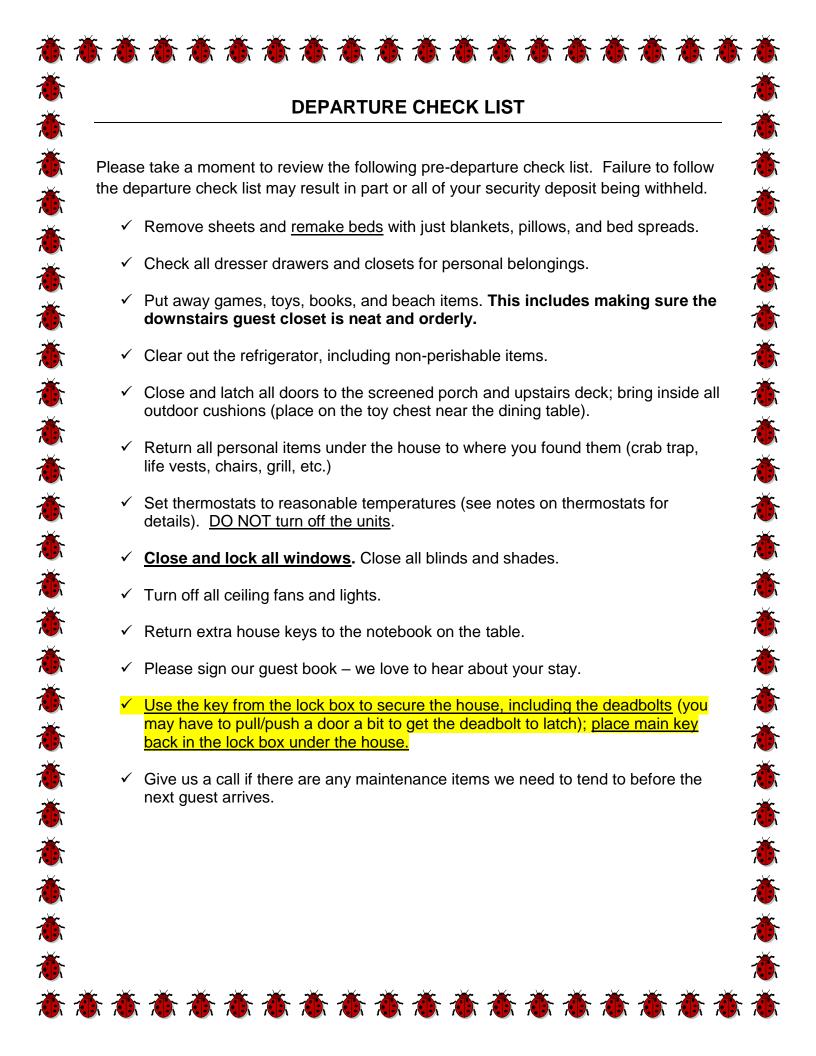
Air Conditioning & Heating Units should NEVER BE TURNED OFF upon departure. In warm months, set the A/C to 85° with the fan on AUTO. In cold months, set the Heat to 50° with the fan on AUTO. Directions are also posted on each thermostat.



Guest comments are always welcome! Sign our guest book and let us know about your stay. Did you visit a place of interest to share with others? How many "bugs" did you count in the house? What was your favorite part of the vacation? Forgot to sign the guest book at the house? Consider posting a comment on VRBO (listing #196164). Note that we strive to make your stay as best as possible. If you have an issue during your stay, please address with us directly. It's not kind to hear complaints online when we've had no opportunity to address the concern.



Advanced reservations - We love repeat guests! Contact us early to secure your preferred dates.







Telephone service is not provided. Guests are expected to provide the owner with a valid mobile phone number that will be in use during the vacation period.



Internet access (wireless) is on May-Oct. If you need WIFI during off season, you will need to request such at time of reservation. The WIFI and Cable are provided by ATMC, the only provider in the area. If there are issues with connectivity, try resetting the WIFI prior to calling the owner for a repair.



Mail service is not provided at the house. There is a local post office down the street from the Food Lion on the mainland. Also, the property rental agencies on the island will take outbound mail. Long term guests may rent a PO Box from the local post office.



Water is provided by the City of Sunset Beach and is good to drink. The house is now on sewer, but there is <u>no disposal in the kitchen sink</u>. Please be mindful to clear your dishware completely in the trash can prior to rinsing in the sink. Flush toilet paper ONLY down the toilets.



Grilling – A charcoal grill and grill tools are provided for your use. Guests are responsible for thoroughly cleaning the grill and tools before departure. Please allow charcoal and ashes to cool before cleanup.



Fireplace SHOULD NEVER BE USED. Unfortunately, Hurricane Matthew caused damage to the chimney and flue. Thus, the fireplace is now strictly decorative.



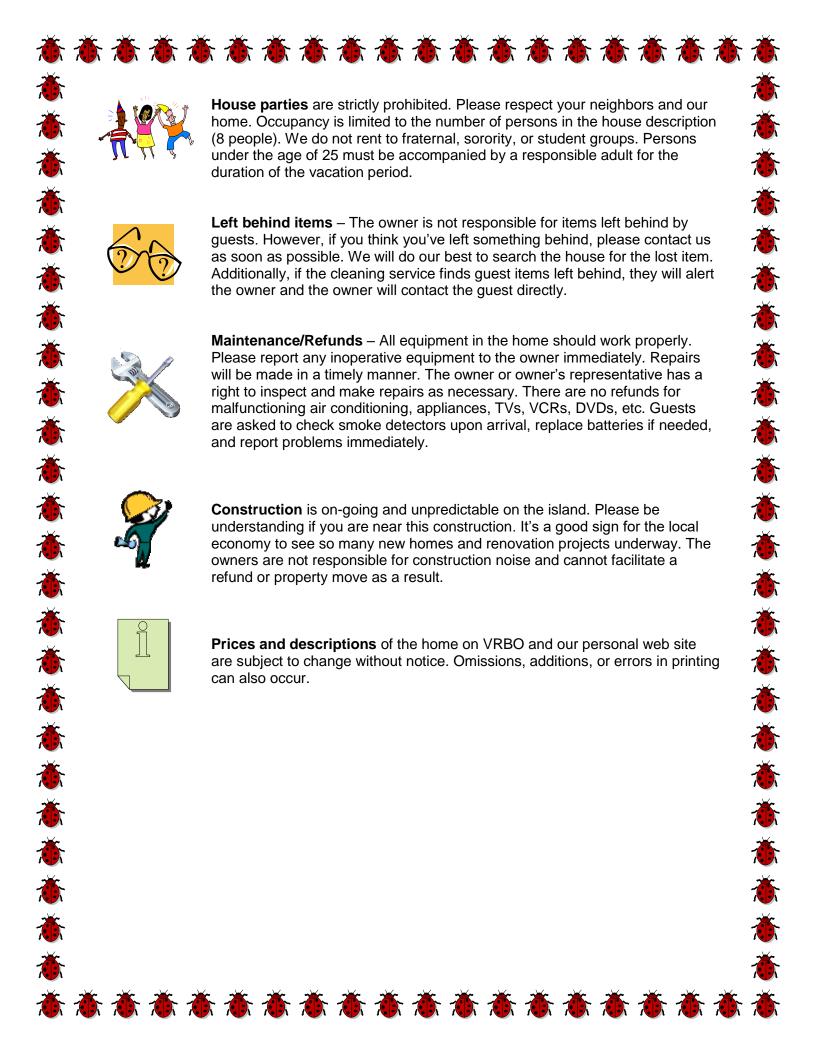
Trash collection is every Wednesday off season. Peak season – trash pickup is Thursday and Saturday. Place the container at the street the night before to ensure pickup. All trash must be <u>in the rollout container</u>. No bagged trash will be picked up. Bring the container back to the house once it has been emptied.

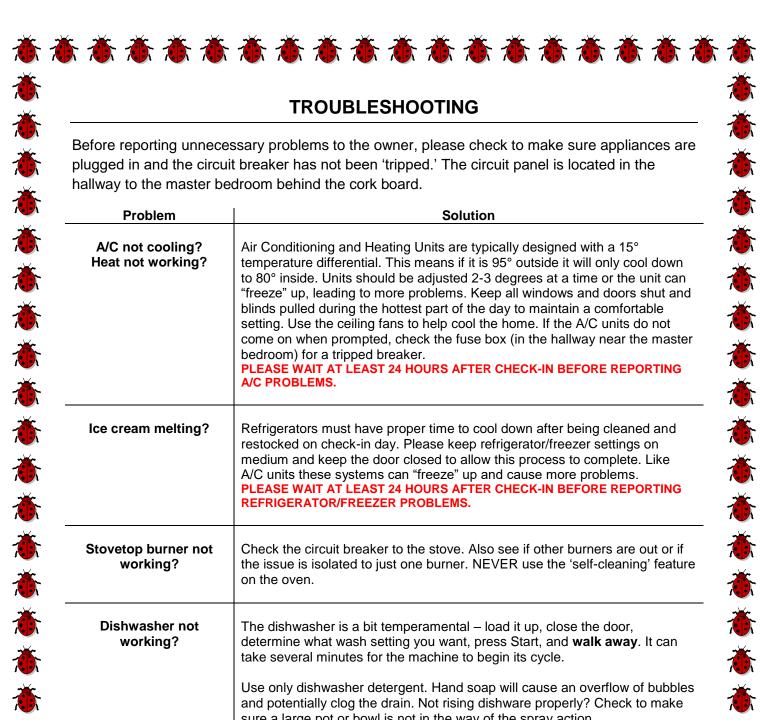


Pets are not allowed in the home or on the property at any time. Failure to abide by this request may result in immediate termination of your rental agreement with no refund. If evidence of pets is found post-rental, your deposit may be withheld.



No Smoking permitted in or around the property. This includes the deck, under the house, and dock areas.





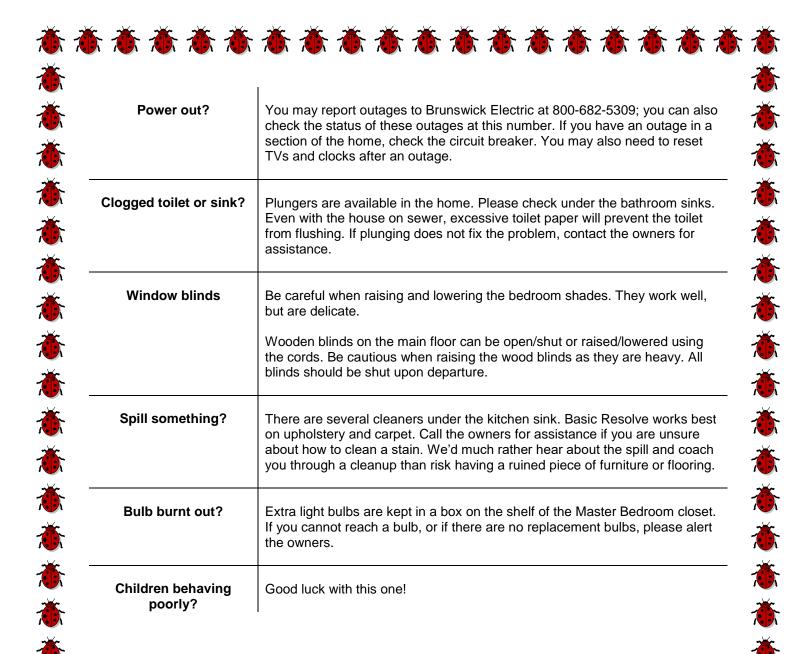
sure a large pot or bowl is not in the way of the spray action.

Washing machine not spinning?

Check to make sure the washer is not overloaded. **Drying taking too long?** Check to see if the lint filter has been emptied, this will shorten drying time and prevents overheating. Thick towels will take extra drying time.

No hot water?

The hot water supplies enough hot water for maybe 2-3 decent showers in a row. Running the dishwasher or washing machine will drain the hot water. If you have not had heavy hot water usage recently and are experiencing no hot water, check the circuit panel. If this is not the issue, contact the owner for further assistance.





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In the event of a Hurricane, here are several things you and your family should know:

- The Atlantic Coast Hurricane season begins June 1st and ends November 30th
- A hurricane watch means that a hurricane may threaten within 36 hours.
- A hurricane warning means an expected strike within 24 hours



Here's an excerpt from our current Rental Agreement regarding cancellation, trip insurance, and evacuations:

Cancellations/Trip Insurance: Vacation rentals are binding. Keep in mind that hurricane season runs from June 1 to November 1 each year. Tenants are advised to consider trip insurance. Cancellation/Interruption Insurance is not offered directly by the Owner. It is the responsibility of the Tenant to acquire such coverage, if desired. Trip insurance may be purchased through VRBO or you may visit www.insuremytrip.com for more details. NOTE: Tenant's decision with respect to the purchase of trip interruption insurance will affect Tenant's rights in the event of a mandatory evacuation (see Paragraph 11). Owner is not obligated to return rental fees in the event of an evacuation, hurricane, or other natural disaster.

Evacuation: If State or local authorities order a mandatory evacuation of an area that includes the Premises, Tenant shall comply with the order. If State or local authorities issue a voluntary evacuation AND decide to close the access bridge to the island, Tenant will vacate the premises. If there is a voluntary evacuation, it is at the owner(s) discretion if tenant can remain on premises. Trip Cancellation/Interruption Insurance may provide partial or full refund of rent. Owner is not obligated to return any portion of fees paid due to tenant cancelation or due to storm related conditions. It is the Tenant's responsibility to seek reimbursement from the Insurance provider (see item #6 for details on Trip Insurance).

When Town Officials call for a Mandatory Evacuation, the police and other town employees will go street by street to inform you of the departure deadline from the island. You will need to gather your personal belongings, lock up, and return the key to the lockbox under the house.

The island will be blocked to visitor traffic until the warnings are lifted. If a hurricane is severe enough (meaning there is definitely damage to contend with), only homeowners with valid security passes will be allowed back on the island following the storm.

If there is a storm in the forecast, we will be in contact with you to ensure you are comfortable with all the happenings on the island. Since owning property at Sunset, our homes have survived half dozen near misses and three direct hits from hurricanes. It's quite an adventure and we appreciate your patience and cooperation should a storm present itself during your vacation.